

Chorus Information Disclosure Requirements

Transitional Quality Information Templates

for Schedule 20A

Regulated Provider	Northpower Fibre	
Disclosure Date	31 October 2022	
Disclosure Month (month ended)	31 July 2022	

Templates for Schedule 20A Template Version 2. Prepared 28 July 2022

Workbook Version History

Workbook Version and Date	Determination	
v1, 30 November 2021	Fibre ID Determination 2021 [2021] NZCC 24	
v2, 28 July 2022 Fibre ID Amendment Determination 2022 [2		

Disclosure Template Instructions

These templates have been prepared for use by regulated providers when making disclosures under clause 2.4.4 of the main body of the determination. These templates should be recorded monthly and disclosed quarterly. In other words, these templates should be filled in for each month of the quarter, and disclosed quarterly. This means that each quarter three of these templates will need to be disclosed.

There is an exception: End-User Survey results in Template S20A(iv) only needs to be conducted and disclosed quarterly per clauses 2.4.4(3) and 2.4.4(4)(a).

Company Name and Dates

To prepare the templates for disclosure, the date of the last day of the current (disclosure) year should be entered in cell C13, and the date on which the information is disclosed should be entered in cell C11 of the CoverSheet worksheet.

The Cover Sheet cell entries are used in the template title blocks. Dates should be entered in day/month/year order (Example -"31 December 2021").

Data Entry Cells and Calculated Cells

Data entered into this workbook may be entered only into the data entry cells. Data entry cells are the bordered, unshaded areas (white cells) in each template. Under no circumstances should data be entered into the workbook outside a data entry cell.

In some cases, where the information for disclosure is able to be ascertained from disclosures elsewhere in the workbook, such information is disclosed in a calculated cell. Calculated cells and pre-defined cells are shaded.

Schedule References

The references labelled 'ref' in the leftmost column of each template can be used to reference individual rows of the template. It may be useful to refer to a row when writing explanatory notes about a specific data point.

Worksheet Completion Sequence

Calculation cells may show an incorrect value until precedent cell entries have been completed. Data entry may be assisted by completing the schedules in the following order:

- 1. Cover Sheet
- 2. Schedule 20A(i)
- 3. Schedule 20A(ii)
- 4. Schedule 20A(iii)
- 5. Schedule 20A(iv)

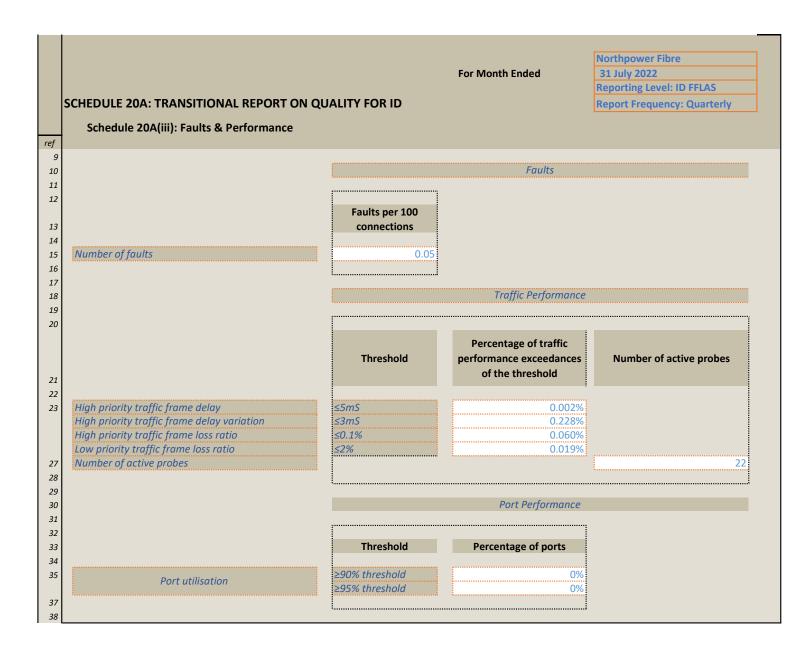
	For Month Ended	Northpower Fibre 31 July 2022
SCHEDULE 20A: TRANSITIONAL Schedule 20A(i): Provisioning	Reporting Level: ID FFLAS Report Frequency: Quarterly	
Service layer	Percentage met agreed date	
Layer 1 service	94%	
Layer 2 Service	100%	
	Median time to provision simple FFLAS	Median time to provision complex FFLAS
POI Area POI Area	21.7 days	26.3 days
POI Area		

For Month Ended

Northpower Fibre 31 July 2022 Reporting Level: ID FFLAS Report Frequency: Quarterly

SCHEDULE 20A: TRANSITIONAL REPORT ON QUALITY FOR ID Schedule 20A(ii): Availability

POI Area		Catagori	Transitional average unplanned downtime
POLATEa	POI Area	Category Layer 1 Layer 2	0.04 min/End user 0.02 min/End user
I			
	POI Area	Layer 1 Layer 2	
	POI Area	Layer 1 Layer 2	
	POI Area	Layer 1 Layer 2	
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	POI Area	Layer 1 Layer 2	
r		Layer 1	



	Fo SCHEDULE 20A: TRANSITIONAL REPORT ON QUALITY FO	r Quarter Ended R ID	Northpower Fibre 31 July 2022 Reporting Level: ID FFLAS Report Frequency: Quarterly				
	Schedule 20A(iv): Customer Service						
ref							
9							
10		End-user survey results					
11							
12		Number	Auguage 20040				
13 14	Question tonic	Number surveyed	Average score				
14	Question topic Installation quality satisfaction	42	9 5				
16	Installation process satisfaction	42	8.9				
17	Fibre broadband performance satisfaction	40	9.3				
18							
19							
20							
21							
22							